



Nurturing
Environments

Let us know how you feel

We want you to feel comfortable talking to us. If your day was really great or a bit rubbish, we are here to listen!

One day you might be really unhappy about something someone has done, or about something that has happened at home or at school.

In this home we are a team and we try to fix things by talking it through. But if this doesn't fix it for you, you can make a complaint so someone outside of the home can try and help.

You can tell us if you want to make a complaint, or you can use a stamped and pre-addressed envelope to write your complaint (on the notice board) and send it to your social worker. You can also telephone the numbers in the young person's guide or send your Social Worker an email.

Every complaint is thoroughly looked at, and we will all work together to resolve the issue.